- 1. This offer, titled as "BOOTUPYOURLIFE" (hereinafter referred as the "offer") is available at select cities of select States in India.
- 2. This offer is not open for employees of Reliance Retail LTD. and RewardPort Corporate Solutions Pvt Ltd and their family members and the employees (and their relative) of all its affiliate / associate / subsidiary Companies and their authorized suppliers, distributors, advertising and promotion agencies, retailers, etc.
- 3.The last date of registration is 15th September 2022
- 4. The customers will get a unique code (such as 26201s5fs) which will entitle the customers to get Couple Movie/Coffee for 2/Pizza (1) / Holiday Voucher / Activity Voucher
- 5.Only one voucher/code can be redeemed in one attempt. Multiple vouchers/code numbers cannot be redeemed together.
- 6.Program partners are not responsible in the event for whatsoever reason; no refund or reschedule will be entertained.
- 7. The redemption of this voucher/ code can be done only through the respective website where the voucher was registered.
- 8.Reliance Retail LTD / RewardPort reserve the right to, terminate, modify or extend this offer, at any time at its absolute discretion, without assigning any reason. Decision of Reliance Retail LTD will be final and binding regarding this offer and prizes.
- 9.Reliance Retail LTD / RewardPort shall not be responsible for any problems or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a mobile network, or any combination thereof, or any other technical failures including any damage to the consumers or any other person's mobile handset or computer, related to, or resulting from, participation in this promotion or the downloading of any materials related to this promotion.
- 10.If for any reason this promotion is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorized intervention, technical failures or any other causes beyond the reasonable control of Reliance Retail LTD /RewardPort which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, Reliance Retail LTD RewardPort reserves the right in its sole discretion to cancel, terminate, modify or suspend the promotion, subject to any written directions made under applicable State or Territory legislation.
- 11. This offer is not exchangeable for "cash" or for sale.
- 12. This voucher/ Code has no monetary value, is non-transferable and cannot be used in conjunction with any other promotional offer.
- 13.Reliance Retail LTD /RewardPort Corporate Solutions Pvt Ltd, its employees, agents and distributors accept no responsibility, financial or otherwise for the misuse of RewardPort Corporate Solutions Pvt Ltd Voucher numbers, and are not liable for any personal loss or injury and cannot be held responsible for any disagreement concerning quality/ availability of featured venues.
- 14.Reliance Retail LTD RewardPort Corporate Solutions Pvt Ltd., its clients, agents and distributors cannot replace any lost, stolen or damaged voucher Nos. and reserve the right to withdraw or amend any details and/or prices/services without notice.

- 15.RewardPort Corporate Solutions Pvt Ltd is acting as an executing agency for this promotional offer and holds no legal and financial liability on unclaimed offers, incentives, vouchers etc beyond the applicable period of the promotional offer.
- 16.Reliance Retail LTD / RewardPort Corporate Solutions Pvt Ltd shall not be responsible for the transportation and safety of the consumers.
- 17.Reliance Retail LTD does not endorse the quality of any of the products or services being offered as vouchers under the Offer. Any complaints or queries pertaining to the same would have to be taken up directly with RewardPort Corporate Solutions Pvt Ltd.
- 18.All offer materials, including details on how to enter and claim prizes/services are part of these Terms and Conditions of Entry. This offer is being made purely on a "best effort" basis. This offer cannot be clubbed with any other Offer.
- 19. Decision of the organizers with respect to all transactions under this Offer shall be final and binding on all the participating.
- 20. Any participation in this Offer is purely voluntary and shall be deemed as acceptance of all the terms and conditions of this Offer.
- 21.All disputes are subject to the exclusive jurisdiction of the courts or forums in Mumbai only.

General Terms & Conditions (for Rest of India)

- 1. This BOOTUPYOURLIFE Offer i.e. "Buy Select Laptops at Select stores of Reliance and get an assured gift voucher and get a chance to win a Prize" is run by Reliance Retail Ltd. (Reliance) through its marketing agency, TravelPort.
- 2.Offer is open for purchases made during the Offer Period at select Reliancedigital or My Jio stores of Reliance located across India except in Tamilnadu and Pudduchery (Participating Stores)
- 3.Offer is valid/open for all Indian citizens residing in India, 18 years of age or above,. Entries by person below age of 18 years shall be disqualified.
- 4.Offer is valid from 16th July 2022 to 15th August 2022 ("Offer Period") on purchase of Any Select Laptop (Product) from any of the Participating Stores under a tax invoice of Reliance during Offer Period (Eligible Bill)
- 5. Purchases made before or after the Offer Period are not eligible. Offer is valid during Offer Period or till stocks last at the Participating Stores, whichever is earlier.
- 6.Upon purchase of a Product during the Offer period the buyer customer will get a coupon code duly printed on the invoice which needs to be redeemed through registration on http://Bootupyourlife.com on or before 15th September 2022 and to get an assured gift voucher i.e. "Multipurpose Gift Voucher".
- 7. Subject to availability and at Reliance's sole discretion, Multipurpose Gift Voucher may include any of the following (i) Couple movie voucher (ii) Café Coffee Day Coffee Voucher (ii) Domino's Pizza Coupon (iv) Holiday Voucher (v) Activity Voucher (vi) or any other gift voucher as Reliance deems fit. Reliance reserves its right to add or delete the gift vouchers as it deems fit and proper. Terms and conditions of the said Gift Vouchers are applicable for redemption including payment of charges for availing the benefits thereunder.

8. How to redeem the coupon code to get the assured Gift i.e. Multipurpose Gift Voucher and participate in the Lucky Draw Contest under the Offer ("Contest"):

visit to website http://Bootupyourlife.com (ii) fill the mandatory details (iii) register the coupon code mentioned on the invoice copy (iv) redeem the coupon code during its validity (v) select the type of voucher from the drop down list given in the website

- 9. Prizes to be won and/or given by Reliance under the lucky draw contest in BOOTUPYOURLIFE Offer are as under:
- (i) Grand Prize One Maruti Swift Dzire (ii) Foreign Trips to Maldives for 2 Couples (iii) 7 Nos Honda Activa (iv) 15 Nos OnePlus/BPL 50" TV (v) 42 Samsung A23-8GB Phone 10.Participation in Contest under the Offer is voluntary. Participants are requested to be accustomed, satisfy and agree to with these terms and conditions of the Offer and Contest before participating in or making any purchase in relation to this Offer 11.On purchase of a Product under Eligible Bill from any of the Participating Store, Customer is entitled to participate in a lucky draw contest (Contest) to be conducted amongst the registered participants who has registered their coupon code in http://bootupyourlife.com and redeemed it during the validity and participated in the Contest (Eligible Participants)
- 12. The Eligible Participants who had redeemed their coupon code in http://Bootupyourlife.com shall be considered for the lucky draw contest.
- 13. Winners shall be selected amongst the Eligible Participants within 60 days of the closing of the Contest or Offer Period or on such other day as may be decided by Reliance/Travelport. Winners shall be declared by a computerised randomiser or draw of lots from the pool of Eligible Participants Data. Reliance/Travelport shall not be responsible in any manner, whatsoever for an incorrect invoice or missing details of Customers on an invoice or incomplete details in the registration form and/or registration link, mismatch of details in invoice and participation form/registration link.
- 14. Winners shall be informed by Travelport/Reliance through E-mail ID or Phone No as mentioned in Eligible Bill / Invoice of the participant customer. Reliance shall not be responsible for any loss of Eligible Bill or Non-receipt of winner communication by an Eligible Customer/Winner.
- 15.Reliance/Travelport shall not be responsible if the Email or communication address and the mobile no. of the Participant/ Eligible Customer/Winner is incorrect or if the Winner is unavailable at the address mentioned on the invoice/ Eligible Bill despite reasonable attempts being made to inform him/her through phone/mailer.
- 16.Reliance shall not be responsible for downtime on the mobile network, website, internet, and related services, caused due to technicalities (like failure of equipment, configuration issue, network congestion), or due to decisions/ changes in regulations that are carried out by any statutory/ regulatory authority.
- 17.Reliance/TravelPort reserves its right: (a) to disqualify any Participant / Eligible Customer/Winner if it has reasonable grounds to believe the Participant /Winner has breached any of the terms and conditions. (b) to decide whether a replacement Participant

should be selected in the event any Participant is disqualified from the Contest. (c) to ask for written permission from the parent or guardian of a winner who is under the age of 18 and (d) to ask for submission of proof of payment of applicable Gift Tax /TDS paid to authorities by Winner customer (e) to ask for submission of original documents of the winner such as Photo Identity proof, purchase invoice of the Product from the Participating Store, age proof, residential proof and personal details.

18. Winner shall claim and collect the prize within 15 days from the date of announcement of the draw result, subject to submission of documents including original Eligible Bill, proof of payment of TDS or Gift Tax, PAN Card, residential proof and photo identity proof such as Aadhar Card/ Passport, as acceptable to Reliance/Travelport otherwise the same will be forfeited. Delivery location of prize is from the store location where the Product was purchased by Customer or as to be decided by Reliance. In the event of failure on the part of winner to claim and collect the prize Reliance/Travelport shall not be held responsible. 19. Winner shall bear and pay the Gift Tax /TDS as applicable to receive or claim the Prize/Gift or benefit under the Offer/Contest.

20.In the event prizes are received in broken or damaged condition, the same shall be reported at the time of the receipt of the same. No subsequent claims shall be entertained. 21.Benefits under the Offer is neither transferable nor encashable for money and can't be clubbed with any other Offer. Customer is not charged extra for participating in the Contest/Offer.

- 22. No request shall be entertained for exchange of gifts/prize of equivalent value or other configuration/brand/features.
- 23. Prizes will be subject to Indian Laws including Tax regulations as and when applicable and shall be borne by the Winner alone.
- 24. Reliance reserves its right to cancel or amend the terms of this Offer/Contest without assigning any reason.
- 25.Reliance reserves its right to curtail or extend the Offer Period as deems fit and necessary.
- 26.Offer is not valid in the states of Tamilnadu and Pudduchery and wherever prohibited under law
- 27.Employees and participating store staffs of Reliance and TravelPort and their family members/relatives are not eligible to participate in the Contest.
- 28.Reliance reserves its right to replace the Prize with item(s) of either similar configuration of other brands or lower value in case of stock unavailability with Reliance or TravelPort. No request of winner in respect to a particular colour or design or configuration or additional features of the Gift/Prize shall be entertained.
- 29.In case of prize in terms of Car/Vehicle then winner has to bear and pay all the applicable charges relating to registration of vehicle with the RTO and payment of insurance premium. The Car/vehicle is subject to availability with the vendor/dealer.
- 30.By participating in this contest, Participants agree to be bound by these terms and conditions and waive their right to claim any ambiguity.
- 31. Customers participating in the Offer/Contest, voluntarily consent for Reliance to contact them for any or all promotional activities carried by Reliance hereafter. The Customers

participating in this Offer for availing the benefit, would deemed to have been waived the 'Do not Disturb' status ("DND") to receive the massage from Reliance.

- 32.Reliance reserves its right to display, publish, announce or refer the details or photograph or name of a Winner under the Offer /Contest in any media as it may deem fit, by participating in the Scheme the Customer hereby unconditionally agrees to the same and waives any and all current and future rights, claims, compensation, payment in the Material including right to claim against Reliance or its employees.
- 33.By Participating in the Offer and/or Contest, Participant/Customer/Winner grants to Reliance a perpetual, irrevocable, non-exclusive, worldwide, royalty-free, assignable license to display, publish, announce or refer their personal details or photograph or name or slogan written by the customer/participant/winner ("Material") in any form, electronic or print manner, venue, media or technology now known or later developed for any and all purposes, including, without limitation, for purposes of trade, advertising, and promotion as Reliance and its licensees or assignees determine, without any further compensation, notification, or permission.
- 34.Reliance is neither responsible for guaranteeing the quality of the prizes nor is liable for any deficiencies/defects in the same. Conditions of warranty/guarantee, if any of Manufacturer for the prize shall be applicable.
- 35.In any event, Liability of Reliance to a winner shall not exceed the value of Gift/Prize.
- 36.The Eligible Customers / Participants shall have no right to make any demand or grievance regarding the benefits of Offer/Contest and/or the selection process. Decision of Reliance shall be final and binding on all participants/customers.
- 37. Any or all disputes arising out of or relating to this Offer/Contest are subject to the exclusive jurisdiction of courts at Mumbai only.
- 38.In the event, the Offer /Contest is termed as void due to introduction of any new legislation or by amendment to the existing legislation or by judicial orders, the Offer /Contest shall become invalid /null and void and Reliance shall not be liable to award or give any Gift/ Prize or any compensation in lieu thereof to any of the Eligible Customers/participants/ Winners.

General Terms & Conditions (for Tamilnadu & Pudduchery)

- 1. This BOOTUPYOURLIFE Offer i.e. "Buy Select Laptop at Select stores of Reliance and get an assured gift voucher and chance to Participate in a slogan contest to win prizes" is run by Reliance Retail Ltd. (Reliance) through its marketing agency, Travelport.
- 2.Offer is open for purchases made during the Offer Period at select Reliancedigital or My Jio stores of Reliance located in the state of Tamilnadu and Pudduchery (Participating Stores). Not valid in rest of the places.
- 3.Offer is valid/open for all Indian citizens residing in India, 18 years of age or above,. Entries by person below age of 18 years shall be disqualified.
- 4.Offer is valid from 16th July 2022 to 15th August 2022 ("Offer Period") on purchase of Select laptop (Product) from any of the Participating Stores under a tax invoice of Reliance during Offer Period (Eligible Bill)

5. Purchases made before or after the Offer Period are not eligible. Offer is valid during Offer Period or till stocks last at the Participating Stores, whichever is earlier.

6.Upon purchase of a Product during the Offer period the buyer customer will get a coupon code duly printed on the invoice which needs to be redeemed through registration on http://Bootupyourlife.com on or before 15th September 2022 and to get an assured gift voucher i.e. "Multipurpose Gift Voucher".

7.Subject to availability and at Reliance's sole discretion, Multipurpose Gift Voucher may include any of the following (i) Couple movie voucher (ii) Café Coffee Day Coffee Voucher (ii) Domino's Pizza Coupon (iv) Holiday Voucher (v) Activity Voucher (vi) or any other gift voucher as Reliance deems fit. Reliance reserves its right to add or delete the gift vouchers as it deems fit and proper. Terms and conditions of the said Gift Vouchers are applicable for redemption including payment of charges for availing the benefits thereunder.

8. How to redeem the coupon code to get the assured Gift i.e. Multipurpose Gift Voucher and participate in the Slogan Contest under the Offer ("Contest"):

visit to website http://Bootupyourlife.com (ii) fill the mandatory details (iii) register the coupon code mentioned on the invoice copy (iv) redeem the coupon code during its validity (v) select the type of voucher from the drop down list given in the website (vi) write the slogan on Theme – "I Love Shopping at Reliance Digital Because_____"

to participate in the Contest

9. Prizes to be won and/or given by Reliance under the Slogan contest in BOOTUPYOURLIFE Offer are as under:

3 Nos Honda Activa (ii) 5 Nos OnePlus/BPL 50" TV (iii) 8 Samsung A23-8GB Phone 10.Participation in Contest under the Offer is voluntary. Participants are requested to be accustomed, satisfy and agree to with these terms and conditions of the Offer and Contest before participating in or making any purchase in relation to this Offer 11.On purchase of a Product under Eligible Bill from any of the Participating Store, Customer is entitled to participate in the Slogan contest (Contest) to be conducted amongst the registered participants who has registered their coupon code in http://Bootupyourlife.com and redeemed it during the validity and participated in the Contest (Eligible Participants)

12. The Eligible Participants who had redeemed their coupon code in http://Bootupyourlife.com are eligible to participate in the Slogan Contest. Only good quality slogan contents will be considered for selection. Reliance reserves its right to select or reject the slogans or contents of slogan to become eligible for winner selection by Jury. 13. The Winners will be decided by three Jury Members as to be decided by Reliance, based on the following criteria's of the slogans submitted by the Participants,

Theme – "I Love Shopping at Reliance Digital Because "

b. No. of Words (How efficiently can they describe the slogan in lesser words)

c. Creativity in the Slogan, Clarity of the Message in the Slogan

14. Contents or materials posted by the Eligible Participants in the slogan or link page found to be unlawful, defamatory, infringing, obscene, sexually explicit, harmful, fraudulent, confidential, libellous, hateful, discriminatory, threatening or otherwise illegal material or information or anything which might constitute a criminal or civil offence or promote violence will be disqualified.

15. Winners shall be selected amongst the good quality slogans of Eligible Participants within 60 days of the closing of the Contest or on such other day as may be decided by Reliance/Travelport. Winners shall be declared amongst the best slogans entries from the pool of selected participants, Reliance/Travelport shall not be responsible in any manner, whatsoever for an incorrect invoice or missing details of Customers on an invoice or incomplete details in the registration form and/or registration link, mismatch of details in invoice and participation form/registration link, incomplete slogans or slogans with illegal and objectionable contents.

16. Winners shall be informed by Travelport/Reliance through E-mail ID or Phone No as mentioned in Eligible Bill / Invoice of the participant customer. Reliance shall not be responsible for any loss of Eligible Bill or Non-receipt of winner communication by an Eligible Customer/Winner.

17.Reliance/Travelport shall not be responsible if the Email or communication address and the mobile no. of the Participant/ Eligible Customer/Winner is incorrect or if the Winner is unavailable at the address mentioned on the invoice/ Eligible Bill despite reasonable attempts being made to inform him/her through phone/mailer.

18.Reliance shall not be responsible for downtime on the mobile network, website, internet, and related services, caused due to technicalities (like failure of equipment, configuration issue, network congestion), or due to decisions/ changes in regulations that are carried out by any statutory/ regulatory authority.

19.Reliance/Travelport reserves its right: (a) choose the jury for the slogan contest evaluation and selection (b) to disqualify any Participant / Eligible Customer/Winner/selected slogan if it has reasonable grounds to believe the Participant /Winner has breached any of the terms and conditions. (b) to decide whether a replacement Participant should be selected in the event any Participant is disqualified from the Contest. (c) to ask for written permission from the parent or guardian of a winner who is under the age of 18 and (d) to ask for submission of proof of payment of applicable Gift Tax /TDS paid to authorities by Winner customer (e) to ask for submission of original documents of the winner such as Photo Identity proof, purchase invoice of the Product from the Participating Store, age proof, residential proof and personal details.

20. Winner shall claim and collect the prize within 15 days from the date of announcement of the draw result, subject to submission of documents including original Eligible Bill, proof of payment of TDS or Gift Tax, PAN Card, residential proof and photo identity proof such as Aadhar Card/ Passport, as acceptable to Reliance/Travelport otherwise the same will be forfeited. Delivery location of prize is from the store location where the Product was purchased by Customer or as to be decided by Reliance. In the event of failure on the part of winner to claim and collect the prize Reliance/Travelport shall not be held responsible. 21. Winner shall bear and pay the Gift Tax /TDS as applicable to receive or claim the Prize/Gift or benefit under the Offer/Contest.

- 22.In the event prizes are received in broken or damaged condition, the same shall be reported at the time of the receipt of the same. No subsequent claims shall be entertained.
- 23.Benefits under the Offer is neither transferable nor encashable for money and can't be clubbed with any other Offer. Customer is not charged extra for participating in the Contest/Offer.
- 24. No request shall be entertained for exchange of gifts/prize of equivalent value or other configuration/brand/features.
- 25.Prizes will be subject to Indian Laws including Tax regulations as and when applicable and shall be borne by the Winner alone.
- 26.Reliance reserves its right to cancel or amend the terms of this Offer/Contest without assigning any reason.
- 27.Reliance reserves its right to curtail or extend the Offer Period as deems fit and necessary.
- 28.Employees and participating store staffs of Reliance and Travelport and their family members/relatives are not eligible to participate in the Contest.
- 29.Reliance reserves its right to replace the Prize with item(s) of either similar configuration of other brands or lower value in case of stock unavailability with Reliance or Travelport. No request of winner in respect to a particular colour or design or configuration or additional features of the Gift/Prize shall be entertained.
- 30.In case of prize in terms of Vehicle then winner has to bear and pay all the applicable charges relating to registration of vehicle with the RTO and payment of insurance premium. The vehicle is subject to availability with the vendor/dealer.
- 31.By participating in this contest, Participants agree to be bound by these terms and conditions and waive their right to claim any ambiguity.
- 32. Customers participating in the Offer/Contest, voluntarily consent for Reliance to contact them for any or all promotional activities carried by Reliance hereafter. The Customers participating in this Offer for availing the benefit, would deemed to have been waived the 'Do not Disturb' status ("DND") to receive the massage from Reliance.
- 33.Reliance reserves its right to display, publish, announce or refer the details or photograph or name of a Winner under the Offer /Contest in any media as it may deem fit, by participating in the Scheme the Customer hereby unconditionally agrees to the same and waives any and all current and future rights, claims, compensation, payment in the Material including right to claim against Reliance or its employees.
- 34.By Participating in the Offer and/or Contest, Participant/Customer/Winner grants to Reliance a perpetual, irrevocable, non-exclusive, worldwide, royalty-free, assignable license to display, publish, announce or refer their personal details or photograph or name or slogan written by the customer/participant/winner ("Material") in any form, electronic or print manner, venue, media or technology now known or later developed for any and all purposes, including, without limitation, for purposes of trade, advertising, and promotion as Reliance and its licensees or assignees determine, without any further compensation, notification, or permission.
- 35.Reliance is neither responsible for guaranteeing the quality of the prizes nor is liable for any deficiencies/defects in the same. Conditions of warranty/guarantee, if any of Manufacturer for the prize shall be applicable.

- 36.In any event, Liability of Reliance to a winner shall not exceed the value of Gift/Prize.
- 37.The Eligible Customers / Participants shall have no right to make any demand or grievance regarding the benefits of Offer/Contest and/or the selection process. Decision of Reliance shall be final and binding on all participants/customers.
- 38. Any or all disputes arising out of or relating to this Offer/Contest are subject to the exclusive jurisdiction of courts at Mumbai only.
- 39.In the event, the Offer /Contest is termed as void due to introduction of any new legislation or by amendment to the existing legislation or by judicial orders, the Offer /Contest shall become invalid /null and void and Reliance shall not be liable to award or give any Gift/ Prize or any compensation in lieu thereof to any of the Eligible Customers/participants/ Winners.

In case customers are not able to redeem Pizza/Coffee/Movie offer due to non availability of the partner brand in their city then by default holiday voucher will be delivered to the customer.

- 1. The "VacPac" entitles the holder to two nights of accommodation for a couple at any listed destination herein.
- 2.Utility charges of Rs.899 for two nights have to be paid for Domestic Destinations, the confirmation is subject to payment of the prescribed charges (utility). A secured payment link will be shared along with the booking availability status.
- 3.A minimum of 30 working days advance notice is required for confirmation. The holder must give a minimum of 2 unique options of dates and destinations at the time of booking request to process the booking. All room bookings are subject to availability and prior bookings.
- 4.TravelPort will issue a confirmation voucher, the user is required to carry the same to the hotel. Once a confirmation voucher is issued against a particular request, no changes thereafter will be entertained.
- 5. The packages are not valid for certain peak periods like Christmas Holidays and New Year, (i.e. from 18th December to 4th January).
- 6. The booking through the holiday voucher will be accepted only on the redemption site www.bootupyourlife.com/claim.aspx and not directly at the hotels.
- 7. The Holiday vouchers are non-refundable, non-encashable, non-extendable, and non-negotiable.
- 8. Hotels have the right to charge for additional facilities like additional beds, telephones, heaters, laundry, food, and other leisure facilities. All extras that are not mentioned in the packages are to be paid directly to the hotel before check-out. Charges for extra beds and accompanying children will be additional. Additional taxes if applicable are to be borne by the holder and have to be paid to the hotel directly.
- 9. The complimentary offer has to be utilized by the person to whom it is issued or he can gift it to his friends/relatives. The person asking for booking by using the gift voucher is

responsible for his/her spouse in respect of accepting the terms & conditions mentioned herein.

- 10. The gift voucher does not include any other administrative charges or facilities not mentioned herein.
- 11. The holiday can be redeemed only once.
- 12. The company reserves the right to change the redemption hotels without prior notice but destinations will remain the same mentioned on the redemption site.
- 13. The voucher is valid for 12 months from the date of registration and the last date of registration is as mentioned in the communication.
- 14. Vouchers cannot be clubbed for group bookings.
- 15. Only 1 gift voucher can be redeemed at a time for the booking.
- 16. Any disputes are subject to the jurisdiction of Mumbai Courts (India) only.
- 17.No amendment/change will be permitted once the booking is confirmed.
- 18.Once the confirmation is issued it will be treated as final and no changes & refunds will be made on changes and cancellation of a confirmed booking issued by TravelPort.
- 19.TravelPort shall not be held liable or responsible for any Booking Request Form /E-Voucher that is lost, misdirected, incomplete, illegible, late, or mutilated.
- 20.In the unlikely event of a booking being unavailable due to certain unavoidable reasons, the e-voucher and utility payment will be returned for future usage within the validity period.